

**Joint Health Overview and Scrutiny Committee, 18 July 2017**

**Response to Healthwatch Havering report on North East London NHS Foundation Trust (NELFT) Street Triage Service**

**Statement on behalf of Waltham Forest and BHR CCGs**

**Thank you for your email of 12 April about the North East London NHS Foundation Trust (NELFT) Street Triage services.**

**Waltham Forest Clinical Commissioning Group (CCG), together with Barking and Dagenham, Havering and Redbridge (BHR) CCGs, initiated this project in 2014/15 and was successful in receiving the grant from NHS England to pump prime this service. All four CCGs are working closely together given their common approach to crisis care. We are pleased to see the benefit the service has already provided to mental health patients and their carers in crisis. The service has been identified as a priority area in our Sustainability and Transformation Plan (STP) programme. The four CCGs involved will work together to look into the options available and recommend decisions to improve services further. The CCGs are considering their investment priorities including the importance of securing this aspect of crisis care, along with improving the whole of the crisis pathway, with the aim of reducing people requiring this kind of intervention wherever possible.**